

Resilient revenues in lockdown

Millennium Services Group Ltd (ASX:MIL) has released its FY22 September quarter activities report incorporating some trading commentary. Revenues for the quarter were \$65.6m (RaaS \$65m), 2% above Q1FY21 but 5.3% below Q4FY21. Both Q1FY21 and Q1FY22 were impacted by COVID-related lockdowns at shopping malls but considering the extent of the most recent lockdowns, contracted and ad hoc revenues are proving very resilient. Despite lockdowns lifting we expect quarterly revenues for the remainder of FY22 to be down on FY21 due to net contract losses. The loss of the \$28m per annum QIC contract has been slightly offset by the \$6m per annum Westfield Southland contract (net \$22m loss or 8% of FY21 revenue). Operating costs and working capital have and will continue to be a little volatile quarter to quarter. Head office support for the QIC contract will be removed, limiting NPAT damage but will predominantly be seen in 2HFY21. The timing of wage payments can have a massive impact on cash flows quarter to quarter given the size of the workforce (~4,800) and low gross margins, with Q4FY21 net cash from operating activities +\$9.9m and Q1FY22 -\$4.3m. Despite contact losses we continue to see value in MIL at current share price levels, trading at a forecast 2.5x FY22 EV/EBITDA against a peer average of 4.8x. The average peer multiple would imply a share price of \$1.20/share.

Business Model

MIL is a human services business, bidding for predominantly fixed-rate contracts with opportunities for volume gains and ad hoc services, across the essential services of cleaning and security for durations of three-five years with large corporates. Satisfying contractual obligations utilising a vast workforce and procuring consumables for the jobs within the contracted price is key to profitability. Historically focusing on cleaning and security services within major shopping centres, MIL is looking to de-risk the retail exposure by moving into new sectors including aviation, aged care, education and government. An increased focus on compliance (Fair Work, Modern Slavery Act and Labour Hire regulations) and utilising the ASX-listed nature of the business will be keys in this push.

Three-year growth strategy to reveal where to from here

With the profit improvement programme all but complete and a “sustainable” earnings base established, the focus now moves to growth options, particularly in the light of the QIC contract loss. Management is in the final stages of formulating a three-year growth strategy which will influence balance sheet use, capital management and the extent of growth on offer in what are fragmented markets but also markets open to complimentary service offerings. Our numbers imply only modest (~5% of existing sales) contract wins into FY23.

Valuation between \$1.20 (relative multiple) and \$1.60 (DCF)

The peer group average FY22 EV/EBITDA multiple implies a \$1.20/share valuation for MIL (4.8x EV/EBITDA), and we see no reason why this business does not deserve peer average multiples given average contract length, relative working capital intensity and market opportunities. As a sense check, our DCF valuation sits around \$1.60/share, incorporating modest medium-term and terminal-growth assumptions.

Historical earnings and RaaS estimates (In A\$m)						
Year end	Adj Revenue	Und. EBITDA	NPAT (adj)	EPS (adj) (c)	P/E (x)	EV/Sales (x)
06/20a	257.3	4.0	2.0	0.04	nm	0.25
06/21a	273.7	11.6	2.2	0.05	13.3	0.11
06/22e	261.8	10.4	3.5	0.08	8.3	0.08
06/23e	274.9	12.1	5.4	0.12	5.4	0.07

Source: Company data, RaaS estimates for FY22e and FY23e

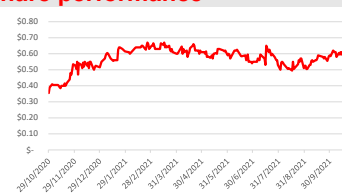
Human Services

25th October 2021

Share details

ASX code	MIL
Share price (intraday)	\$0.65
Market capitalisation	\$29.8M
Shares on issue	45.9M
Net Debt at 30 Sept 21	\$7.0M
Free float	~31.5%

Share performance



Upside Case

- Converting a portion of the tender pipeline over the next 18 months
- Successfully diversify industry exposure to include government, education and aged care
- EPS accretive/complimentary acquisitions

Downside Case

- Competitive margin pressure re-emerges
- Sizable contract loss
- Wages growth above contract clauses

Board of Directors

Stuart Grimshaw	Chairman
Scott Alomes	CEO
Rohan Garnett	Non-Executive Director
Darren Perry	Non-Executive Director

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Q1FY22 Trading Update

Key takeaways from the recent 4C and implications for our forecasts include:

- FY22 September quarter revenue was \$65.6m, slightly above our \$65m forecast but solid given the widespread lockdowns of shopping malls across the group's client base.
- Both contracted and ad hoc revenue across the last five quarters adjusted for COVID impacts are remarkably consistent, highlighting the predictability of the business.
- Net cash from operating activities was -\$4.4m against +\$10m in Q4FY21. Both quarters were impacted by the timing of wage payments.

Exhibit 1: MIL quarterly sales history (In A\$m unless otherwise stated)

	Q1FY21*	Q2FY21	Q3FY21	Q4FY21	Q1FY22*
Sales	64.3	70.7	69.4	69.3	65.6
Contract	56.3	59.2	60.2	60.1	55.9
Ad hoc	8.0	11.5	9.2	9.2	9.7
Cash receipts	na	na	78.9	81.0	68.2
Net cash from ops	na	na	1.2	10.0	-4.4

Source: Company financials and RaaS estimates *COVID impacted

Outlook & Investment Case

FY21 ex-JobKeeper now provides a sustainable base from which to forecast following a number of years of restructuring. Key assumptions with regards to outlook are detailed below:

- The group operates in markets worth an estimated \$11.7b (cleaning) and \$9.8b (investigation and security services), according to IBISWorld. In the cleaning business (~70% of MIL revenue) MIL has less than 2% market share in a market where the top-four largest players have less than 10% of the market, offering significant market-share opportunities.
- A recent IBISWorld report on the Australian cleaning sector suggests following CAGR growth of -0.5% between FY17 and FY21F, the cleaning sector will grow by a CAGR 3.6% between FY22 and FY26 on the back of a COVID recovery and a trend to more regular and comprehensive cleans.
- The group is in the final stages of developing a three-year growth strategy incorporating the appropriate organisational structure. This is key to growth prospects, use of the current balance sheet and ultimately the relative share price "rating". There are many expansion options within the existing core businesses and/or the addition of complementary services.
- MIL will lose the \$28m QIC cleaning contract from October 2021, but gain ~\$6m from a new contract with Westfield Southland. Our numbers factor a "right sizing" of the cost base to limit the damage of this contract loss.
- Net debt was just \$0.3m in June 2021, completely reshaping the balance sheet from year ago levels and providing a solid base from which to grow and/or acquire while looking at capital management options.
- Gross margins are back to "targeted" levels and based on extensive historical and peer analysis we feel these margins are sustainable at management's targeted 14%-14.5% range.

Exhibit 2: MIL divisional earnings forecasts (In A\$m unless otherwise stated)

	2020A	2021A	2022F	2023F	2024F
Sales	257.3	273.7	261.8	274.9	288.6
Cleaning	213.3	216.9	211.5	222.1	233.2
Security	44.0	56.8	50.3	52.8	55.4
Gross profit	30.8	39.0	38.1	39.9	41.8
GP%	12.0	14.3	14.6	14.5	14.5
Operating costs	26.8	27.4	27.7	27.7	28.3
EBITDA	4.0	11.6	10.4	12.1	13.5
Depreciation	5.9	4.9	4.5	3.9	3.9
EBIT	-1.9	6.8	5.9	8.2	9.6
Interest expense	3.2	1.8	0.9	0.5	0.4
Tax expense	-5.3	1.6	1.5	2.3	2.8
Adjustments	1.7	-1.2	0.0	0.0	0.0
Adjusted NPAT	2.0	2.2	3.5	5.4	6.4
Abnormals	14.5	15.2	0.0	0.0	0.0
Reported NPAT	16.5	17.4	3.5	5.4	6.4

Source: Company financials and RaaS estimates

Peer Comparison

Our assessed peer group for MIL rely on a mix of human resources and consumables to deliver services, typically under contract, mostly on a fixed-rate basis. These companies are people heavy and rely on the efficient management and utilisation of these people to deliver contracted outcomes and derive an acceptable return.

In the following table we present a cut-down peer group comparison using consensus and/or guidance for FY22 estimates.

Exhibit 3: Peer group financial comparison – FY22 (In A\$m unless otherwise stated)

Company name	Ticker	Share price (cps)	Mkt Cap	FY21 Net Debt	FY21(f) EBITDA	FY21(f) Sales	GP%	Working Capital/Sales	EV/Sales (x)	EV/EBITDA
Service Stream *	SSM	0.92	567	128.0	122.0	1,350	22.7%	-7.2%	0.51	5.7
GR Engineering	GNG	1.78	276	-76.9	41.6	450	10.5%	-3.0%	0.44	4.8
Licopodium	LYL	4.47	177	-76.8	26.5	165	33.0%	9.5%	0.61	3.8
Southern Cross Electrical	SXE	0.71	176	-51.0	31.0	500	16.0%	12.8%	0.25	4.0
BSA Limited	BSA	0.30	130	-12.0	22.8	430	11.0%	1.7%	0.27	5.2
Ashley Services	ASH	0.56	81	-1.9	15.5	383	16.0%	4.5%	0.21	5.1
AVERAGE							18.2%	3.0%	0.38	4.8

Millennium MIL 0.64 29 0.3 11.6 274 14.3% 0.7% 0.11 2.5

Sources: Company financials, RaaS estimates *Pro-forma

Looking at MIL against our selected peer group using FY22 metrics we would highlight:

- MIL's gross margin is now just below the group average;
- On key valuation metrics MIL:
 - Is trading at an EV/EBITDA multiple of 2.5x, well below the group average of 4.8x and the lowest in the peer group;
 - Trading at a forecast EV/sales of 0.11x against the peer group average of 0.38x;
- Working capital requirements for the peer group are low, averaging 3.0% of sales. MIL is well below the peer group average at 0.7%;
- It is worth noting SSM recently acquired LLC Serviced for 6.9x FY21 EV/EBITDA.

Exhibit 4: Financial Summary (In A\$m unless otherwise stated)

Millennium Services (MIL.AX)						Share price (25 October 2021)						A\$	0.650								
Profit and Loss (A\$m)						Interim (A\$m)						H120	H220	H121	H221	H122F	H222F				
Y/E 30 June	FY19A	FY20A	FY21A	FY22F	FY23F	Revenue	135.1	146.8	159.7	138.7	130.3	131.5	Revenue	135.1	146.8	159.7	138.7	130.3	131.5		
Revenue	294.7	257.3	273.7	261.8	274.9	EBITDA	2.4	1.7	7.0	4.6	4.5	5.9	EBITDA	2.4	1.7	7.0	4.6	4.5	5.9		
Gross profit	30.1	30.8	39.0	38.1	39.9	EBIT	(0.0)	(1.8)	4.8	2.0	2.2	3.7	EBIT	(0.0)	(1.8)	4.8	2.0	2.2	3.7		
GP margin %	10.2%	12.0%	14.3%	14.6%	14.5%	NPAT (normalised)	(1.7)	2.0	2.6	0.8	1.2	2.3	NPAT (normalised)	(1.7)	2.0	2.6	0.8	1.2	2.3		
Underlying EBITDA	0.1	4.0	11.6	10.4	12.1	Minorities	0.0	0.0	0.0	0.0	0.0	0.0	Minorities	0.0	0.0	0.0	0.0	0.0	0.0		
Depn	(8.8)	(5.9)	(4.9)	(4.5)	(3.9)	NPAT (reported)	(0.8)	2.8	1.9	0.3	1.2	2.3	NPAT (reported)	(0.8)	2.8	1.9	0.3	1.2	2.3		
Amort	0.0	0.0	0.0	0.0	0.0	EPS (normalised)	nm	0.061	0.042	0.006	0.027	0.050	EPS (normalised)	nm	0.061	0.042	0.006	0.027	0.050		
EBIT	(8.7)	(1.9)	6.8	5.9	8.2	EPS (reported)	nm	0.061	0.042	0.006	0.027	0.050	EPS (reported)	nm	0.061	0.042	0.006	0.027	0.050		
Interest	(2.5)	(3.2)	(1.8)	(0.9)	(0.5)	Dividend (cps)	0.000	0.000	0.000	0.000	0.000	0.000	Dividend (cps)	0.000	0.000	0.000	0.000	0.000	0.000		
Tax	(3.2)	5.3	(1.6)	(1.5)	(2.3)	Imputation							Imputation								
NPAT	(14.3)	0.3	3.4	3.5	5.4	Operating cash flow	na	na	na	na	na	na	Operating cash flow	na	na	na	na	na	na		
Adjustments	(4.4)	1.7	(1.2)	0.0	0.0	Free Cash flow	na	na	na	na	na	na	Free Cash flow	na	na	na	na	na	na		
Adjusted NPAT	(18.7)	2.0	2.2	3.5	5.4	Divisionals						H120	H220	H121	H221	H122F	H222F				
Abnormals (net)	(26.8)	14.5	15.2	0.0	0.0	Cleaning	111.4	102.0	107.9	109.0	106.4	105.1	Cleaning	111.4	102.0	107.9	109.0	106.4	105.1		
NPAT (reported)	(45.5)	16.5	17.4	3.5	5.4	Security	23.7	20.2	27.2	29.7	23.9	26.4	Security	23.7	20.2	27.2	29.7	23.9	26.4		
Cash flow (A\$m)						(Other)	-	24.6	24.7	-	-	-	(Other)	-	24.6	24.7	-	-	-		
Y/E 30 June	FY19A	FY20A	FY21A	FY22F	FY23F	Total Revenue	135.1	146.8	159.7	138.7	130.3	131.5	Total Revenue	135.1	146.8	159.7	138.7	130.3	131.5		
EBITDA (inc cash rent/JK)	0.1	19.4	29.3	9.5	11.2	Gross profit	17.0	13.8	19.9	19.1	18.9	19.2	Gross profit	17.0	13.8	19.9	19.1	18.9	19.2		
Interest	(2.5)	(3.2)	(1.8)	(0.9)	(0.5)	Underlying GP Margin %	12.6%	11.3%	14.8%	13.8%	14.5%	14.6%	Underlying GP Margin %	12.6%	11.3%	14.8%	13.8%	14.5%	14.6%		
Tax	(0.9)	0.5	(0.1)	(1.5)	(2.3)	Operating Costs							Operating Costs								
Working capital changes	2.2	(16.6)	12.9	(0.8)	(0.1)	Employment	8.3	16.4	16.2	9.1	8.6	7.8	Employment	8.3	16.4	16.2	9.1	8.6	7.8		
Operating cash flow	(1.1)	0.1	40.3	6.3	8.3	Other	5.5	4.9	6.2	6.4	5.8	5.5	Other	5.5	4.9	6.2	6.4	5.8	5.5		
Mtce capex	(1.3)	(2.2)	(2.2)	(2.4)	(2.5)	Exceptional	0.9	9.2	9.5	1.0	-	-	Exceptional	0.9	9.2	9.5	1.0	-	-		
Free cash flow	(2.4)	(2.1)	38.1	3.9	5.8	Total costs	14.7	12.1	12.9	14.5	14.4	13.3	Total costs	14.7	12.1	12.9	14.5	14.4	13.3		
Growth capex	0.0	0.0	0.0	0.0	0.0	EBITDA	2.4	1.7	7.0	4.6	4.5	5.9	EBITDA	2.4	1.7	7.0	4.6	4.5	5.9		
Acquisitions/Disposals	0.0	0.0	0.0	0.0	0.0	EBITDA margin %	1.7%	1.1%	4.4%	3.3%	3.5%	4.5%	EBITDA margin %	1.7%	1.1%	4.4%	3.3%	3.5%	4.5%		
Other	(2.7)	(2.5)	(2.1)	(2.0)	(2.0)	Margins, Leverage, Returns		FY19A	FY20A	FY21A	FY22F	FY23F	Margins, Leverage, Returns		FY19A	FY20A	FY21A	FY22F	FY23F		
Cash flow pre financing	(5.1)	(4.6)	36.0	1.9	3.8	EBITDA margin %		0.0%	1.6%	4.3%	4.0%	4.4%	EBITDA margin %		0.0%	1.6%	4.3%	4.0%	4.4%		
Equity	0.0	0.0	0.0	0.0	0.0	EBIT margin %		(2.9%)	(0.7%)	2.5%	2.3%	3.0%	EBIT margin %		(2.9%)	(0.7%)	2.5%	2.3%	3.0%		
Debt draw down/(repay)	(3.6)	1.6	(21.4)	(2.0)	(3.0)	NPAT margin (pre significant items)		(6.4%)	0.8%	0.8%	1.3%	2.0%	NPAT margin (pre significant items)		(6.4%)	0.8%	0.8%	1.3%	2.0%		
Net Dividends paid	0.0	0.0	0.0	0.0	0.0	Net Debt (Cash)			27.1	34.6	0.3	-7.1	-10.9	Net Debt (Cash)			27.1	34.6	0.3	-7.1	-10.9
Net cash flow for year	(8.7)	(3.0)	14.6	(0.1)	0.8	Net debt/EBITDA (x)	(x)	314.9 x	8.6 x	0.0 x	-0.7 x	-0.9 x	Net debt/EBITDA (x)	(x)	314.9 x	8.6 x	0.0 x	-0.7 x	-0.9 x		
Balance sheet (A\$m)						ND/ND+Equity (%)	(%)	42.7%	63.5%	12.0%	86.1%	62.5%	ND/ND+Equity (%)	(%)	42.7%	63.5%	12.0%	86.1%	62.5%		
Y/E 30 June	FY19A	FY20A	FY21A	FY22F	FY23F	EBIT interest cover (x)	(x)	n/a	n/a	0.3x	0.2x	0.1x	EBIT interest cover (x)	(x)	n/a	n/a	0.3x	0.2x	0.1x		
Cash	2.7	1.8	7.3	7.3	8.1	ROA		nm	(3.5%)	11.6%	10.9%	15.1%	ROA		nm	(3.5%)	11.6%	10.9%	15.1%		
Accounts receivable	19.5	29.8	18.0	20.6	21.6	ROE		nm	nm	nm	nm	nm	ROE		nm	nm	nm	nm	nm		
Inventory	0.8	1.2	1.1	1.0	1.0	ROIC		nm	nm	nm	nm	nm	ROIC		nm	nm	nm	nm	nm		
Other current assets	1.2	2.5	2.2	0.0	0.0	NTA (per share)		-0.95	-0.60	-0.21	-0.14	-0.02	NTA (per share)		-0.95	-0.60	-0.21	-0.14	-0.02		
Total current assets	24.2	35.3	28.7	28.8	30.7	Working capital		-1.8	14.8	1.9	2.7	2.9	Working capital		-1.8	14.8	1.9	2.7	2.9		
PPE	11.4	8.6	7.0	5.8	5.2	WC/Sales (%)		(0.6%)	5.7%	0.7%	1.0%	1.0%	WC/Sales (%)		(0.6%)	5.7%	0.7%	1.0%	1.0%		
Goodwill	7.5	7.5	7.5	7.5	7.5	Revenue growth		nm	(12.7%)	6.4%	(4.4%)	5.0%	Revenue growth		nm	(12.7%)	6.4%	(4.4%)	5.0%		
Right of use asset	0.0	2.9	3.0	3.0	3.0	EBIT growth pa		nm	nm	(463.7%)	(12.3%)	38.8%	EBIT growth pa		nm	nm	(463.7%)	(12.3%)	38.8%		
Deferred tax asset	0.2	7.4	8.5	8.5	8.5	Pricing		FY19A	FY20A	FY21A	FY22F	FY23F	Pricing		FY19A	FY20A	FY21A	FY22F	FY23F		
Other	0.1	0.1	0.1	0.1	0.1	No of shares (y/e)	(m)	45.9	45.9	45.9	45.9	45.9	No of shares (y/e)	(m)	45.9	45.9	45.9	45.9	45.9		
Total non current assets	19.1	26.5	26.2	24.9	24.4	Weighted Av Dil Shares	(m)	45.9	45.9	45.9	45.9	45.9	Weighted Av Dil Shares	(m)	45.9	45.9	45.9	45.9	45.9		
Total Assets	43.4	61.9	54.9	53.8	55.1	EPS Reported	cps	nm	0.359	0.379	0.077	0.118	EPS Reported	cps	nm	0.359	0.379	0.077	0.118		
Accounts payable	22.2	16.3	17.3	18.9	19.8	EPS Normalised/Diluted	cps	nm	0.043	0.048	0.077	0.118	EPS Normalised/Diluted	cps	nm	0.043	0.048	0.077	0.118		
Short term debt	29.8	36.4	5.5	0.0	0.0	EPS growth (norm/dil)		nm	nm	11%	60%	54%	EPS growth (norm/dil)		nm	nm	11%	60%	54%		
Provisions	26.1	22.4	22.6	19.8	20.8	DPS	cps	0.000	0.000	0.000	0.000	0.000	DPS	cps	0.000	0.000	0.000	0.000	0.000		
Lease liabilities/other	0.0	0.8	5.5	9.7	6.7	DPS Growth		n/a	n/a	n/a	n/a	n/a	DPS Growth		n/a	n/a	n/a	n/a	n/a		
Total current liabilities	78.0	76.0	50.9	48.4	47.3	Dividend yield		0.0%	0.0%	0.0%	0.0%	0.0%	Dividend yield		0.0%	0.0%	0.0%	0.0%	0.0%		
Long term debt	0.0	0.0	2.1	0.1	(2.9)	Dividend imputation		30	30	30	30	30	Dividend imputation		30	30	30	30	30		
Other non current liabs	1.8	5.8	4.1	4.1	4.1	PE (x)		nm	13.6	8.5	5.5		PE (x)		nm	13.6	8.5	5.5			
Total long term liabilities	1.8	5.8	6.2	4.2	1.2	PE market		18	18	18	18		PE market		18	18	18	18			
Total Liabilities	79.8	81.8	57.1	52.5	48.5	Premium/(discount)		nm	(24.5%)	(52.9%)	(69.3%)		Premium/(discount)		nm	(24.5%)	(52.9%)	(69.3%)			
Net Assets	(36.4)	(19.9)	(2.3)	1.2	6.6	EV/EBITDA		662.0	15.9	2.6	2.2	1.6	EV/EBITDA		662.0	15.9	2.6	2.2	1.6		
Share capital	19.0	19.0	19.1	19.1	19.1	FCF/Share	cps	(4.535)	(4.535)	83.023	8.542	12.630	FCF/Share	cps	(4.535)	(4.535)	83.023	8.542	12.630		
Reserves	(8.4)	(8.5)	(8.2)	(8.4)	(8.4)	Price/FCF share		(14.332)	(14.332)	0.783	7.610	5.147	Price/FCF share		(14.332)	(14.332)	0.783	7.610	5.147		
Retained Earnings	(46.9)	(30.3)	(13.1)	(9.5)	(4.1)	Free Cash flow Yield		(7.0%)	(7.0%)	127.7%	13.1%	19.4%	Free Cash flow Yield		(7.0%)	(7.0%)	127.7%	13.1%	19.4%		
Minorities	0.0	0.0	0.0	0.0	0.0																
Total Shareholder funds	(36.4)	(19.9)	(2.3)	1.2	6.6																

Source: Company data, RaaS estimates



FINANCIAL SERVICES GUIDE

RaaS Advisory Pty Ltd

ABN 99 614 783 363

Corporate Authorised Representative, number 1248415

of

BR SECURITIES AUSTRALIA PTY LTD

ABN 92 168 734 530

AFSL 456663

Effective Date: 6th May 2021



About Us

BR Securities Australia Pty Ltd (BR) is the holder of Australian Financial Services License ("AFSL") number 456663. RaaS Advisory Pty Ltd (RaaS) is an Authorised Representative (number 1248415) of BR.

This Financial Service Guide (FSG) is designed to assist you in deciding whether to use RaaS's services and includes such things as

- who we are
- our services
- how we transact with you
- how we are paid, and
- complaint processes

Contact Details, BR and RaaS

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RaaS is the entity providing the authorised AFSL services to you as a retail or wholesale client.

What Financial Services are we authorised to provide? RaaS is authorised to

- provide general advice to retail and wholesale clients in relation to
 - Securities
- deal on behalf of retail and wholesale clients in relation to
 - Securities

The distribution of this FSG by RaaS is authorized by BR.

Our general advice service

Please note that any advice given by RaaS is general advice, as the information or advice given will not take into account your particular objectives, financial situation or needs. You should, before acting on the advice, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs. If our advice relates to the acquisition, or possible acquisition, of a particular financial product you should read any relevant Prospectus, Product Disclosure Statement or like instrument. As we only provide general advice we will not be providing a Statement of Advice. We will provide you with recommendations on securities

Our dealing service

RaaS can arrange for you to invest in securities issued under a prospectus by firstly sending you the offer document and then assisting you fill out the application form if needed.

How are we paid?

RaaS earns fees for producing research reports. Sometimes these fees are from companies for producing research reports and/or a financial model. When the fee is derived from a company, this is clearly highlighted on the front page of the report and in the disclaimers and disclosures section of the report.

We may also receive a fee for our dealing service, from the company issuing the securities.

Associations and Relationships

BR, RaaS, its directors and related parties have no associations or relationships with any product issuers other than when advising retail clients to invest in managed funds when the managers of these funds may also be clients of BR. RaaS's representatives may from time to time deal in or otherwise have a financial interest in financial products recommended to you but any material ownership will be disclosed to you when relevant advice is provided.

Complaints

If you have a complaint about our service you should contact your representative and tell them about your complaint. The representative will follow BR's internal dispute resolution policy, which includes sending you a copy of the policy when required to. If you aren't satisfied with an outcome, you may contact AFCA, see below. BR is a member of the Australian Financial Complaints Authority (AFCA). AFCA provide fair and independent financial services complaint resolution that is free to consumers.

Website: www.afca.org.au; Email: info@afca.org.au; Telephone: 1800931678 (free call)

In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne, VIC, 3001.

Professional Indemnity Insurance

BR has in place Professional Indemnity Insurance which satisfies the requirements for compensation under s912B of the Corporations Act and that covers our authorized representatives.

DISCLAIMERS and DISCLOSURES

This report has been commissioned by Millennium Services Group Ltd and prepared and issued by RaaS Advisory Pty Ltd. RaaS Advisory has been paid a fee to prepare this report. RaaS Advisory's principals, employees and associates may hold shares in companies that are covered and, if so, this will be clearly stated on the front page of each report. This research is issued in Australia by RaaS Advisory and any access to it should be read in conjunction with the Financial Services Guide on the preceding two pages. All information used in the publication of this report has been compiled from publicly available sources that are believed to be reliable. Opinions contained in this report represent those of the principals of RaaS Advisory at the time of publication. RaaS Advisory provides this financial advice as an honest and reasonable opinion held at a point in time about an investment's risk profile and merit and the information is provided by the RaaS Advisory in good faith. The views of the adviser(s) do not necessarily reflect the views of the AFS Licensee. RaaS Advisory has no obligation to update the opinion unless RaaS Advisory is currently contracted to provide such an updated opinion. RaaS Advisory does not warrant the accuracy of any information it sources from others. All statements as to future matters are not guaranteed to be accurate and any statements as to past performance do not represent future performance.

Assessment of risk can be subjective. Portfolios of equity investments need to be well diversified and the risk appropriate for the investor. Equity investments in listed or unlisted companies yet to achieve a profit or with an equity value less than \$50 million should collectively be a small component of a balanced portfolio, with smaller individual investment sizes than otherwise.

The science of climate change is common knowledge and its impacts may damage the global economy. Mitigating climate change may also disrupt the global economy. Investors need to make their own assessments and we disclaim any liability for the impact of either climate change or mitigating strategies on any investment we recommend.

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